

Mexico City, February 3rd, 2025



Dear PGA Tour players and caddies,

We are pleased to welcome you to the Mexico Open at VidantaWorld in the city of Vallarta. To ensure your arrival and transportation are as smooth and efficient as possible, we would like to provide you with some important information regarding your arrival at the airport and customs procedures.

Arrival at Vallarta Airport

Upon your arrival at Vallarta airport, an exclusive line will be available to tournament participants in the Mexican nationals section of immigration, to speed up the process. Additionally, at customs, tournament staff will be present to assist you. These staff members will be wearing pink polos and carrying signs with the tournament logo. Please feel free to approach them for any assistance or questions you may have. They will guide you throughout the process and accompany you to the airport exit.

Customs Regulations

Regarding customs procedures, we kindly ask that you take note of the following:

- **Vape Devices:** It is prohibited to bring vape devices into Mexico, as they are illegal in the country.
- **Drugs:** The importation of any illegal substances is strictly forbidden.
- **Tobacco:** The maximum allowed amount of tobacco is one flip-top pack. If you are carrying more than this, customs duties will apply.

For further information on customs regulations, we recommend consulting the following link:

<https://anam.gob.mx/equipaje-y-franquicia-ing/>

Transportation to your Hotel

Once outside the airport, you will be directed to the official tournament vehicles, marked with our logos, which will take you directly to your hotel. We want to ensure your transfer is quick and seamless.

Please remember to send your flight information to our transportation team: Andreas Kramer - transportation@golf-volunteers.com and Anais Estevan – logistica@mexicoopen.mx. Or you can also use this shuttle request form to share your flight and accommodation information with us: <https://forms.office.com/r/m5Ksicin9q>

Hotel Information

Below you will find the names, addresses, and details of the official tournament hotels, as well as the approximate distance from each hotel to Vidanta, the main event venue.

Hotel Information for Players

Vidanta

Address: Blvd Riviera Nayarit 254, C.P. 63735 Las Jarretaderas, Nayarit.

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Vidanta is located 7.5 kilometers from Puerto Vallarta International Airport (PVR), which is approximately a 20-minute drive from the airport to Vidanta. Within Vidanta, you will find the **Greg Norman Golf Club**, where the **Mexico Open at VidantaWorld** is held.

Transportation from the airport to Vidanta

Transportation will be provided both from the airport to the hotel and from the hotel back to the airport.

Important: The pickup and drop-off location at the hotel will be the same, located at what we refer to as **KOTS entry / Parks lobby**. There are no other designated locations for pickup or drop-off.

NOTES:

- Each transportation service has a capacity of 19 people.
- If you have any additional questions or concerns, there will be a transportation desk available at **KOTS Central Lobby**

Hotel Information for Caddies

Hotel MIO Riviera Nayarit

Address: Paseo de los Cocoteros 37, C.P. 63732, Nuevo Vallarta, Nayarit

Hotel MIO Riviera Nayarit is located 12.5 kilometers from Puerto Vallarta International Airport (PVR), which is approximately a 30-minute drive from the airport to MIO Hotel. The distance from the MIO Hotel to Vidanta is approximately 15-20 minutes

Transportation from the airport to MIO Hotel

Transportation will be provided both from the airport to the hotel and from the hotel back to the airport.

Important: The pickup and drop-off location at the hotel will be the same. There are no other designated locations for pickup or drop-off.

Please remember to send your flight information to our transportation team: Andreas Kramer - transportation@golf-volunteers.com and Anais Estevan – logistica@mexicoopen.mx. Or you can also use this shuttle request form to share your flight and accommodation information with us: <https://forms.office.com/r/m5Ksicin9q>

Also, the Tournament will be providing transportation both from the hotel to the course and from the course back to the hotel.

The shuttles will drop you off at **KOTS Lobby Central** where an internal shuttle from Vidanta will take you to the dock.

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The transportation schedule is as follows:

Date	Times and Frequency		Routes	Notes
Monday, February 17th	5:00 am to 10:00 am	Every 15 min	MIO Hotel – KOTS – MIO Hotel	The first shuttle leaves at 5:00 a.m., followed by the next one at 5:15 a.m., and continues every 15 minutes until 10:00 a.m.
	10:30 to 20:30 hrs	Every 30 min		From 10:30 a.m. until 20:30 hrs, they depart every half hour.
Tuesday, February 18th	5:00 am to 10:00 am	Every 15 minutes	MIO Hotel – KOTS – MIO Hotel	The first shuttle leaves at 5:00 a.m., followed by the next one at 5:15 a.m., and continues every 15 minutes until 10:00 a.m.
	10:30 am to 17:00 hrs	Every 30 minutes	MIO Hotel – KOTS – MIO Hotel	From 10:30 a.m. until 17:00 hrs, they depart every half hour.
	17:30 hrs to 22:30 hrs	Every 30 minutes	Main entrance of the event – MIO Hotel – Main entrance of the event	(Cadet Challenge) They start at 17:30 hrs and run every half hour until 22:30 hrs.
From Wednesday, February 19th to Sunday, February 23rd	5:00 am to 10:00 am	Every 15 minutes	MIO Hotel – KOTS – MIO Hotel	The first shuttle leaves at 5:00 a.m., followed by the next one at 5:15 a.m., and continues every 15 minutes until 10:00 a.m.
	10:30 to 20:30 hrs	Every 30 min		From 10:30 a.m. until 20:30 hrs, they depart every half hour.

NOTES:

- Each transportation service has a capacity of 19 people.
- If you have any additional questions or concerns, there will be a transportation desk available at **MIO Hotel**.
- The approximate time from the hotel to the golf course is 15 - 20 minutes, during rush hour it can be up to 30 minutes. Please note that once you get to Vidanta an internal shuttle will take you to the dock where you can take the boat transfer to the course (This process can take 15 minutes)

We appreciate your cooperation in ensuring a smooth and successful event. If you have any questions or need further assistance, please do not hesitate to contact us.

We wish you a memorable and successful tournament.

Sincerely,
The Mexico Open at VidantaWorld team